

SERVICE AND SUPPORT CONTACTS

	Hours of Operation (All shown CST)		Support Areas	Phone	Fax	Email
Customer Service	Monday-Thursday Friday	7 a.m. – 6:30 p.m. 7 a.m. – 6 p.m.	Orders, Product availability, Delivery updates	1.800.746.6273	1.800.547.9413	asd.customerservice@asdhealthcare.com
Cubixx	Monday-Friday	8 a.m. – 6 p.m. (office hours)	Cubixx product orders, Product availability, Delivery updates, IT customer support	1.877.4CUBIXX (1.877.428.2499)	Not available	cubixx@asdhealthcare.com
	On call 24/7/365					
Flu Sales	Monday-Friday	7:30 a.m. – 5:30 p.m.	Orders, Product availability, Delivery updates	1.866.281.4FLU (281.4358)	1.800.547.9413	asd.customerservice@asdhealthcare.com
Renal Sales	Monday-Friday	7:30 a.m. – 5 p.m.	Pricing, Product inquiries, Orders, Delivery updates	1.888.642.6999 Sales – Option 1 Cust Svc – Option 2	1.800.337.6436	dialysis@asdhealthcare.com
Emergency Orders (After regular hours)	24/7/365		Emergency orders	1.800.746.6273	Not available	Not available
Account Set Up Support	Monday-Thursday Friday	8:30 a.m. – 6:30 p.m. 8:30 a.m. – 6 p.m.	Account set up, Regulatory paperwork, Licensing, General account questions	1.877.654.7808	License: 1.866.380.4079 New accounts: 1.866.385.2368	accountsetup@asdhealthcare.com
Accounts Receivable Support	Monday-Thursday Friday	7 a.m. – 6:30 p.m. 8:30 a.m. – 6 p.m.	Invoices, Payments, Credits, General account questions	1.877.654.7808	1.877.654.7818	credit-analysts@absg.com
Returns Support	Monday-Friday	7:30 a.m. – 5 p.m.	Product returns	1.800.746.6273	1.800.547.9413	returns@asdhealthcare.com
Website Support	Monday-Thursday Friday	7 a.m. – 6:30 p.m. 7 a.m. – 6 p.m.	Website password reset, Web ordering help	1.800.746.6273	Not available	webadmin@asdhealthcare.com
Sales Contact	Monday-Thursday Friday	7 a.m. – 6:30 p.m. 7 a.m. – 6 p.m.	Find sales rep for account, Pricing questions and other Sales questions	1.800.746.6273	1.800.547.9413	sales@asdhealthcare.com
Marketing Contact	Monday-Friday	8:30 a.m. – 5 p.m.	Advertising inquiries	Not available	Not available	marketing@asdhealthcare.com